As concerns over the spread of the coronavirus (COVID-19) disease increase, Iron ReHealth is dedicated to ensuring swift and easy access to care for our members.

What is COVID 19?
COVID-19 is caused by a newly identified strand of coronavirus. According to UAB Medicine, human coronaviruses are the second most commmon cause of common colds and respiratory illnesses. Coronaviruses that infect animals have the potential to evolve into a new human coronavirus strand, which was the case with the COVID-19.

Iron ReHealth is taking the following steps to remove barriers in appropriate testing and care during this time:

Testing: 100% coverage of FDA-approved lab testing from an in-network provider as well as the Alabama Department of Public Health in accordance with the U.S. Centers for Disease Control and Prevention (CDC) guidelines. Prior authorization for testing will not be required.

Telehealth: As a member of the Iron ReHealth program, you and your dependents have 24/7 access to U.S. Board-Certified Physicians with a **$0 copay** through Teladoc. Teladoc Doctors have the ability to diagnose and prescribe by phone, web, app, or video chat. Click here to access your Teladoc benefit.

Prescription Refills: Members can get early refills on maintenance medications if needed. Members are encouraged to secure a 90-day supply of non-specialty medications. Our Prescription Savings Program offers waived copays and decreased prescription costs on qualified medications. Click here to learn more.

Treatment: If a member tests positive for COVID-19, treatment will be covered in accordance with treatment for other illnesses covered in the member's benefit plan. While the lab tests and telehealth visits are covered at 100%, applicable cost-sharing for treatment of COVID-19 in office visits, ER visits, urgent care visits, and hospital admissions will apply as they do for other illnesses.

The health and safety of our members is our #1 priority, and we want to equip you with the resources to continue to actively engage in your healthcare during this time. If you have any questions, please contact the Iron ReHealth Customer Service Team. For more information on COVID-19 updates, please visit the CDC's website.

Iron ReHealth Customer Service
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