



# A Statement from Iron ReHealth: COVID-19

As concerns over the spread of the coronavirus (COVID-19) disease increase, Iron ReHealth is dedicated to ensuring swift and easy access to care for our members during this difficult time. Effective January 1, 2021:

**Testing:** 100% coverage of federally or state-approved lab testing when medically appropriate, such as when a member is experiencing symptoms or has a known exposure to someone with COVID-19. No deductible, copayment, or coinsurance will apply to the lab test or to an in-network office visit, urgent care center visit, or emergency department visit related to such COVID-19 testing. Prior authorization for testing will not be required. Company surveillance testing is **not covered** under your health plan.

Testing for college students for a **return to school/enrollment requirement** or for **ongoing campus surveillance** is covered under a different program, not your Iron ReHealth plan. Students attending college in Alabama can receive return to school/enrollment testing for free through the **GuideSafe program**, with 13 testing sites across the state. For more information, visit [www.guidesafe.org](http://www.guidesafe.org). College students attending schools outside of Alabama should contact their colleges about their testing programs.

**Telehealth:** As a member of the Iron ReHealth program, you and your dependents have 24/7 access to U.S. Board-Certified Physicians with a **\$0 copay** through Teladoc. Teladoc Doctors have the ability to diagnose and prescribe by phone, web, app, or video chat. [Click here to access your Teladoc benefit.](#)

**Prescription Refills:** Members can get early refills on maintenance medications if needed. Members are encouraged to secure a 90-day supply of non-specialty medications. Our Prescription Savings Program offers waived copays and decreased prescription costs on eligible medications. [Click here to learn more.](#)

**Treatment:** If a member tests positive for COVID-19, treatment will be covered in accordance with treatment for other illnesses covered in the member's benefit plan. While the lab tests and telehealth visits are covered at 100%, applicable cost-sharing for treatment of COVID-19 in office visits, ER visits, urgent care visits, and hospital admissions will apply as they do for other illnesses.

The health and safety of our members is our #1 priority, and we want to equip you with the resources to continue to actively engage in your healthcare during this time. If you have any questions, please contact the Iron ReHealth Customer Service Team. For more information on COVID-19 updates, please visit the [CDC's website](#).

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The FDA recently approved emergency use authorization of the Pfizer and Moderna COVID-19 vaccines. The information below may answer some of the important questions you have regarding the vaccine.

## **1. When will the vaccine be available?**

The Pfizer and Moderna vaccines received emergency approval by the Food and Drug Administration (FDA) in December of 2020.

## **2. Who is eligible to receive the vaccine?**

Each state will determine how the COVID-19 vaccine is distributed. Due to a limited supply, the vaccine will first be made available to frontline healthcare workers, first responders, and residents and staff of long-term care facilities. The next group of eligible contenders for the vaccine will most likely be essential workers and high-risk people, such as those over the age of 65. The vaccine will be available to the general public in the final phase of the rollout.

## **3. How will the vaccine be covered on my health plan?**

The vaccine and its injection will be covered at no cost to the member once it is available.

## **4. Where can I get vaccinated?**

You can get the vaccine anywhere the vaccinations are given, such as pharmacies, the Health Department, hospitals, or some doctors' offices. Once the vaccine is available to the general public, you can visit [www.vaccinefinder.org/find-vaccine](http://www.vaccinefinder.org/find-vaccine) to see where vaccines are being offered in your area.

## **5. How does the vaccine work?**

Vaccines may be a single-dose vaccination (one shot) or be part of a two-dose series (two shots). If you get a vaccine that requires 2 doses, you will get a card showing the date your next dose is due and the brand of vaccine you received. Be sure to keep that card to show the provider giving you the 2nd dose. It is especially important to get the 2nd dose of the same brand of vaccine within the required timeframe. If there is more than one brand of vaccine available, check with your doctor or pharmacist to receive a recommendation.

## **6. What's next?**

Even if you have already had the COVID-19 virus, it is recommended that you still get the vaccine for a stronger and longer lasting immunity. Continue to follow the current safety guidelines set forth by the CDC and your local public health authority, such as social distancing, wearing masks, and frequently washing your hands.

This information is provided as a guide. It contains the most up-to-date information available to us. As new information becomes available, we will update this document. For medical advice, contact your healthcare provider.

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